

# THE PIPELINE

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Issue 1

## Welcome to The Pipeline.

Welcome to the first issue of our new newsletter for 2022! We have a lot going on at Dover that we are excited to share with you throughout our upcoming newsletters. If you have a friend or colleague that you want to add to our subscriber list, please send an email [alima@dovertubularalloys.com](mailto:alima@dovertubularalloys.com) and we will add them for next month.

If you are already following us on [LinkedIn](#), thank you! If not, please join us. We will be posting more information there regularly.

## Announcing our new 24/7 Customer Self-Service Portal, fast and easy.

Dover Tubular is thrilled to announce the launch of the new "Customer Self-Service Portal" offering 24-hour access to critical information.

### What is it?

It is a round-the-clock, self-service portal that gives anytime access to items at the customer account level such as:

- Quotations (Open & Expired)
- Order Acknowledgements
- Bills of Lading (including Freight PRO Numbers)
- Packing Lists (including Freight PRO Numbers)
- Material Test Reports (MTRs)
- Invoices

### Who can use it?

It is designed for branch administrators and/or sales people.

### How do you get it?

Use this link <https://www.dovertubularalloys.com/register-for-our-portal/> to request access to this portal.

You'll receive a confirmation e-mail once your enrollment is completed (generally 1 to 2 business days).

### What if you have more questions?

Reach out to [accounting@dovertubularalloys.com](mailto:accounting@dovertubularalloys.com) for more information.



### Same day shipping:

At Dover, we are focused on delivering orders quickly and efficiently to better service our customers' needs. In fact, we ship **95% of our orders within the same business day.**